

November 2020

Newsletter



Our Lobby is Open for Business

OCEC has resumed limited walk-in operations in our lobby for cooperative business. We are taking special measures to protect all visitors and employees as the COVID-19 pandemic continues.

Members are encouraged to continue to use our drop boxes or other electronic means of doing business whenever possible to reduce the risk of exposure.

We're continuing to closely monitor the latest developments regarding COVID-19 and following recommendations from local and state officials, including the CDC.

New Office Procedures:

- Installing a pass-through window in the entrance lobby
- Requiring employees who interact with members to wear masks and wash or sanitize hands frequently
- Requiring members to wear masks in the entrance lobby
- Limiting the number of members in the entrance lobby
- Distributing face masks, gloves and sanitizing products to our employees
- Enhancing cleaning and disinfecting procedures throughout our office
- Notary services are available, by appointment only
- Our community room will remain closed for the foreseeable future

If you have a question about your account please give us a call at 509-996-2228. We can also take payments over the phone or through our website www.ocec.coop. Members may also download the OCEC mobile app from their device's app store.

Hours of operation are 8am to 4:30pm, Monday through Friday.

Hours:

Monday - Friday
8:00 am - 4:30 PM

Office Info:

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Local: (509) 996-2228

Online:

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Road Clean-up

On October 8th OCEC & OCEI employees took advantage of the beautiful fall weather to clean up West Chewuch Rd near our offices.



'Round Up' to help your neighbors

Did you know that you can "Round Up" your electric bill to help fellow OCEC members in need?

OCEC supports The Cove food bank by offering a "Round Up" program. Sign up and we'll round up your electric bill to the next dollar. This means that each member who signs up will never contribute more than \$12 per year. While this might not seem like much money, the pooling effect every month from coop members who join the program provides a significant impact. The Cove uses these funds to assist local families who need help paying their electric bills.

Call the office during business hours to sign up for the Round Up program.

Okanogan County Electric & Okanogan County Energy will be closed November 11th for Veterans Day and November 26th & 27th for the Thanksgiving Holiday. If you have an outage please call 509-996-2228, call center staff are available.