



**COMMON  
UTILITY SCAMS:  
DISCONNECTION  
DECEPTION**

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Scammers call and threaten service disconnection, demanding immediate payment.

### Scam Alert!

Aggressive demands for immediate payment over the phone especially through prepaid cards, gift cards or other unusual methods are **scams**. If you have a past-due balance, OCEC will first mail and/or email notices and recommend payment options before disconnecting service. Give us a call at 509-996-2228 if you ever have questions about your account.